



Valued practice member,

Thank you for trusting our team to take care of you. In order for us to properly bill your case please provide us with the below information.

**Separate Documents Needed**

- Drivers License
- Your Auto Insurance Card
- Your Auto Declaration Page listing coverage
- Accident/Incident Report (Police Report)

**Billing information needed for submitting your claims**

- Your Auto Policy Information (if applicable)
  - Medical Adjusters Name
  - Medical Adjusters Phone number and extension
  - Medical Claim Number
  - Insurance companies Name, Claims Mailing Address & fax Number
- At-Fault Party Insurance Information
  - Medical Adjusters Name
  - Medical Adjusters Phone number and extension
  - Medical Claim Number
  - Insurance companies Name, Claims Mailing Address & fax Number
- Attorney Information (If applicable)
  - Attorney Name
  - Firm
  - Phone number
  - Fax Number

Thank you in advance for providing all of the above information so we can properly serve you.

Yours in Health,  
Team Vero

Patient's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**VERO CHIROPRACTIC**  
Automobile/PI Accident or Work Comp Questionnaire

Dear Patient:

This information is considered confidential. Your answers will help us determine if chiropractic care can help your condition. We will not accept your case if we do not believe your condition will respond satisfactorily to care. In order for us to understand your condition properly, please be as neat and accurate as possible while completing this form. Thank you.

**Please answer all questions completely.**

Please explain in detail how your accident happened: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

What were the time and date of present injury? \_\_\_\_\_

Where did you feel pain immediately after the accident? \_\_\_\_\_

List the extent of your injuries as you know them: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Were you employed at time of the crash?  Yes  No Are you currently employed?  Yes  No

If no, is your unemployment status due to the crash?  Yes  No

Type of work:  Office/Clerical  Light Labor  Moderate Labor  Heavy Labor

**INJURY HISTORY:**

Was the crash on the job?  Yes  No

You were:  Driver  Front seat passenger  Rear seat passenger  Motorcycle operator  Motorcycle passenger  
 Other: \_\_\_\_\_

Vehicle driven by: \_\_\_\_\_

Your vehicle year/make/model: \_\_\_\_\_

Your estimated speed at the moment of the crash: \_\_\_\_\_  Stopped  Slowing  Accelerating

Other vehicle year/make/model: \_\_\_\_\_

Time of day:  Daylight  Dawn  Dusk  Dark

Road conditions:  Dry  Damp  Wet  Snow  Ice  Other: \_\_\_\_\_

Head restraints:  None  Integral type  Adjustable  Up  Down  Don't Know

If adjustable, was the position altered by the crash?  Yes  No

Was the seat back adjustment altered by the crash?  Yes  No

Was the seat broken?  Yes  No

Seat belt:  Wearing  Not wearing  Don't Know

Did the airbag deploy?  Yes  No If yes, were you struck?  Yes  No

Body position:  Good  Forward lean  Other: \_\_\_\_\_

Head position:  Forward  Left  Right  Up

Down Hand position:  One on the wheel  Two on the wheel  N/A

Brakes applied?  Yes  No

Were you aware of impending crash?  Yes  No

Patient's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**DURING THE CRASH:**

Did you strike any parts of the vehicle?  Yes  No

If yes, describe: \_\_\_\_\_

Did the vehicle strike any objects after impact?  Yes  No

If yes, describe: \_\_\_\_\_

Wearing hat or glasses?  Yes  No If yes, were they still on after the crash?  Yes  No

Did you lose consciousness?  Yes  No If yes, for how long? \_\_\_\_\_

Estimated property damage to your vehicle: \$ \_\_\_\_\_

Estimated damage to other vehicle(s):  None  Minimal  Moderate  Major

Were the police on-scene?  Yes  No

If yes, was a report made?  Yes  No

**Check symptoms you have noticed since the accident:**

- |                                                   |                                          |                                       |                                          |
|---------------------------------------------------|------------------------------------------|---------------------------------------|------------------------------------------|
| <input type="checkbox"/> Headache                 | <input type="checkbox"/> Dizziness       | <input type="checkbox"/> Depression   | <input type="checkbox"/> Fatigue         |
| <input type="checkbox"/> Light Bothers Eyes       | <input type="checkbox"/> Buzzing in Ears | <input type="checkbox"/> Diarrhea     | <input type="checkbox"/> Neck Pain       |
| <input type="checkbox"/> Head Seems to Heavy      | <input type="checkbox"/> Memory Loss     | <input type="checkbox"/> Feet Cold    | <input type="checkbox"/> Neck Stiff      |
| <input type="checkbox"/> Pins and Needles in Arms | <input type="checkbox"/> Ears Ring       | <input type="checkbox"/> Hands Cold   | <input type="checkbox"/> Fainting        |
| <input type="checkbox"/> Sleeping Problems        | <input type="checkbox"/> Back Pain       | <input type="checkbox"/> Face Flushed | <input type="checkbox"/> Loss of Balance |
| <input type="checkbox"/> Pins and Needles in Legs | <input type="checkbox"/> Constipation    | <input type="checkbox"/> Tension      | <input type="checkbox"/> Nervousness     |
| <input type="checkbox"/> Numbness in Fingers      | <input type="checkbox"/> Loss of Smell   | <input type="checkbox"/> Fever        | <input type="checkbox"/> Irritability    |
| <input type="checkbox"/> Numbness in Toes         | <input type="checkbox"/> Loss of Taste   | <input type="checkbox"/> Chest Pain   | <input type="checkbox"/> Cold Sweats     |
| <input type="checkbox"/> Shortness of Breath      | <input type="checkbox"/> Stomach Upset   |                                       |                                          |

Symptoms other than above: \_\_\_\_\_  
\_\_\_\_\_

Where were you taken after the accident? \_\_\_\_\_

Hospitalized?  Yes  No If yes, admitted? \_\_\_\_\_ How long? \_\_\_\_\_

Name of Hospital: \_\_\_\_\_

Name of Doctor(s): \_\_\_\_\_

What treatment was given? \_\_\_\_\_

Was any other doctor consulted after your accident?  Yes  No

If so, what was the doctor's name? \_\_\_\_\_ D.C., M.D., D.O., D.D.S.

What was the diagnosis? \_\_\_\_\_

What treatment was given? \_\_\_\_\_

How often did you see the doctor? \_\_\_\_\_

How long did you see the doctor? \_\_\_\_\_

Have you ever had any complaints in the involved area before?  Yes  No

If so, what were the complaints? \_\_\_\_\_

**Patient's Name** \_\_\_\_\_ **Date of Birth** \_\_\_\_\_

Before the injury were you capable of working on an equal basis with others your age?  Yes  No

Are your work activities restricted as a result of this accident?  Yes  No

Since this injury are your symptoms ...  Improving?  Getting worse?  Same?

Driver of other vehicle (if any):

Name \_\_\_\_\_ Insurance Company \_\_\_\_\_ Policy No. \_\_\_\_\_

Driver of vehicle in which you were injured (if applicable):

Name \_\_\_\_\_ Insurance Company \_\_\_\_\_ Policy No. \_\_\_\_\_

Name of your insurance adjustor \_\_\_\_\_

Have you retained an attorney?  Yes  No

If so, his/her name and address \_\_\_\_\_

You were heading North/ East/ South/ West on \_\_\_\_\_ (street or highway)

Other vehicle was heading North/ East/ South/ West on \_\_\_\_\_ (street or highway)

Were police notified?  Yes  No

**CRASH DETAILS (In your own words)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CRASH DIAGRAM (From your memory)**

Patient Signature \_\_\_\_\_ Date of Birth \_\_\_\_\_ Date \_\_\_\_\_

Doctor Signature \_\_\_\_\_ Date \_\_\_\_\_

Patient's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Office Name: **Vero Chiropractic**

Date of Accident: \_\_\_\_\_ Time of Accident: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

**Practice Members Medical Pay Information**

Do you have Medical Pay on your Policy? YES NO  
If Yes, coverage amount: \$1,000 \$1,500 \$2,000 \$2,500 \$5,000 \$10,000 \$\_\_\_\_\_

Personal Injury Claim #: \_\_\_\_\_

Personal Injury Adjuster's Name: \_\_\_\_\_

Adjusters Phone Number: \_\_\_\_\_ Extension \_\_\_\_\_

Insurance Company Name, Address & Fax Number:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Fax Number: \_\_\_\_\_

**Attorney Information**

Have you retained an attorney? YES NO

Attorney Name: \_\_\_\_\_ Firm: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax: \_\_\_\_\_

Lien On File? \_\_\_\_\_ Did attorney confirm they will pay provider directly? \_\_\_\_\_

**Other Driver (At Fault Driver) Insurance Information**

Name: \_\_\_\_\_ Claim #: \_\_\_\_\_

At Fault Driver's Insurance Company Name & Address  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Personal Injury Adjuster's Name: \_\_\_\_\_

Adjusters Phone Number: \_\_\_\_\_ Extension \_\_\_\_\_

**At Fault States:** Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, Georgia, Idaho, Illinois, Indiana, Iowa, Louisiana, Maine, Maryland, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Mexico, North Carolina, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Vermont, Virginia, Washington, West Virginia, Wisconsin & Wyoming

Patient's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**Financial Policy**

**Vero Chiropractic**

5525 Mills Civic Pkwy. Suite 120

West Des Moines, IA 50266

Phone: 515-422-9552 Fax: 515-528-0141

It is the goal of this office to provide you with the finest quality chiropractic care available. We are committed to your care at this office. It is our desire to assist our practice members whenever possible. The following allows you, our valued practice member, to receive the care you need without undue financial strain. Below is a statement of our Financial Policy which we require you to read, initial and sign prior to services. **All practice members must complete our information and insurance form before seeing the doctor.**

\_\_\_\_\_ **(Initial here)** The privilege of insurance assignment begins when our office has qualified your insurance coverage. For your convenience, we will bill your insurance company directly and accept assignment. As always, you have the option of billing your own insurance if necessary. In a case in which you receive payment from your insurance carrier you must bring the check to the office within 5 business days of receipt and endorse it over to this office to be applied to your account. If you do not bring in payments you received directly you will receive an invoice from our office.

\_\_\_\_\_ **(Initial here)** This office does not promise that an insurance company will reimburse you for the usual and customary charges submitted by this office nor will we enter into any dispute with an insurance company over the amount of reimbursement. In the event the insurance company denies the claim, it is your responsibility to pay the charges and seek reimbursement from your insurance company.

\_\_\_\_\_ **(Initial here)** Ultimately the practice member is responsible for all services rendered including those not reimbursed by third party payors.

\_\_\_\_\_ **(Initial here)** All co-payments and deductibles must be paid when services are rendered as this office has adopted a zero balance policy. For your convenience, advance payment plans are available.

\_\_\_\_\_ **(Initial here)** Since we do not own your insurance policy and occasionally we experience difficulty in collecting from the carrier, we may ask for your active assistance in rectifying this situation after 60 days.

\_\_\_\_\_ **(Initial here)** You will be sent an email, text message or US Mail for any balances over 30 days old, if this office does not hear from you within 5 days of the email, text message or US Mail you authorize this office to run your credit card that is on file for the balance on your account. If your credit card denies you understand that your account will be subject to a 1.5% interest charge per month until the balance is collected. All accounts not paid within 90 days will receive final notification and be turned over to collection agency for further action.

I have read the above, understand it fully, and agree to adhere these policies.

Practice Members Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness (Team Member's sign) \_\_\_\_\_ Date \_\_\_\_\_

Patient's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Vero Chiropractic  
5525 Mills Civic Pkwy Suite 120  
West Des Moines, IA 50266  
(515)-422-9552

NOTICE OF DOCTOR'S LIEN

I hereby authorize and instruct my attorney &/or insurance carrier, \_\_\_\_\_ to pay Vero Chiropractic directly for the full amount of services rendered by Vero Chiropractic in relation to my personal injury treatment arising from my accident on or about \_\_\_\_\_ once a settlement or verdict is reached and those funds are made available or disbursed.

I understand that I am directly and fully responsible for all medical bills incurred at Vero Chiropractic for services rendered to me with respect to any personal injury treatment. Further, I understand that I am responsible for the payment of all services rendered by Vero Chiropractic, regardless of whether or not I receive any proceeds from any insurance company or third party, and that my obligation and liability to Vero Chiropractic is in no way conditioned upon any settlement of verdict.

I agree to promptly notify Vero Chiropractic of any changes in my representation or attorney for this accident.

By signing below I acknowledge and agree to this lien in favor of Vero Chiropractic the full amount owed for any and all services rendered to me by Vero Chiropractic.

I acknowledge that Vero Chiropractic is not required to permit me the option to postpone or make payments toward of services rendered, and that it is being done solely as a courtesy. As such, Vero Chiropractic may, at any time, seek payment for any and all amounts owed by me while this lien is in force. Additionally, if my attorney fails to acknowledge this lien in favor of Vero Chiropractic, the entire balance related to this personal injury treatment is my sole responsibility, and Vero Chiropractic may demand payment immediately.

\_\_\_\_\_ Print Practice Members Name

\_\_\_\_\_ Practice Member Signature

\_\_\_\_\_ Date

Acknowledged by Attorney this \_\_\_\_\_ day of \_\_\_\_\_, 20

\_\_\_\_\_ Attorney Signature